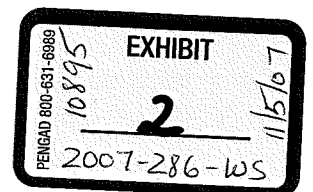


## Price Comparison of local water services as of November 05, 2007

	City of Rock Hill	City of York	Utility Services of South Carolina
Base fee	\$9.74	\$10.50	\$14.39
Per 1000 gallon water	\$1.29	\$ 3.14	\$ 3.91
DHEC	\$0.00	\$ 0.75	\$ 2.41

Per both the city of Rock Hill and the city of York official there has not been a plan to increase the price of water for the citizens of the City of Rock Hill or the City of York in near future.



November 3, 2007

As customers of the Utilities Services of SC, this letter is to inform you of our discontent with your company's service and product and to register our **strong** opposition to any rate increases.

Even though the cost for our water has increased more than 100% in the past five years, the quality of the water supplied has not improved. The pressure of the water supply is consistently low and the mineral content of the water is so high that it corrodes the faucets and leaves persistent stains that cannot be removed from the fixtures.

When comparing to water cost rates in the City of Rock Hill and York, we are paying significantly higher rates, yet the quality of the supply is poor. For example, the City of Rock Hill customers pay \$1.29 per 1000 gallons of water while we pay \$3.91 per 1000 gallons-- more than three times the rate! Additionally, the City of Rock Hill customers pay a base fee of \$9.74 per month, while we are paying \$14.39. With your proposal to raise this base fee to nearly \$21, we would be charged more than double the rate of the City of Rock Hill despite the fact that the quality of our service and water is noticeably less than the City of Rock Hill customers are provided.

Because the distance between the Utilities Services pumps to its residential customers is in most cases less than one mile, unlike the City of Rock Hill where the customers are much further from the stations, it would seem reasonable that our rates would be lower than the City of Rock Hill rates.

Again, we strongly oppose any rate increase and sincerely believe that the commission should be offering a reduction in our costs until improvements are made to the pressure and quality of our water supply.

We appreciate your serious consideration of this request.

Sincerely,

Displeased Customers of Utilities Services of SC

1) Thomas C. Farnsworth  
2772 Old Creek Rd  
Rock Hill, SC 29732

2) Don Bailey  
2165 Old Creek Rd  
Rock Hill, SC 29732

3) Dave Sumwalt  
2141 Old Creek  
Rock Hill, SC 29732

4) Buddy Casler  
2125 Old Creek Rd  
Rock Hill, SC 29732

5) William Spackman  
2109 Surrey Ln.  
Rock Hill, SC 29732

6) [Signature]  
2116 Surrey Lane  
Rock Hill, SC 29732

7) Terri Looper  
2128 Surrey Lane  
Rock Hill, SC 29732

8) Danel Gill  
2245 OLDE CREEK RD  
Rock Hill, SC 29732

9) Sue J. Gee  
2245 Olde Creek Rd.  
Rock Hill SC 29732

10) Laurie Summers  
2140 Surrey Ln.  
Rock Hill, SC 29732

11) Audrey Moore  
2137 Surrey Lane  
Rock Hill, SC 29732

12) Mr. Moore  
2137 SURREY LN.  
Rock Hill, SC 29732

13) Jimmie & Phyll Yancey  
2128 - Surrey Ln.  
Rock Hill, S.C.

14) Randy & Ann Laney  
2074 Surrey Lane  
Rock Hill SC 29732

15) Dan & Kelly Shaw  
701 Buckeye Terrace  
Rock Hill, SC 29732

15) Josh Padgett  
715 Buckeye Terr.  
Rock Hill, SC

16) Tony M. Jones  
~~2072~~ 2072 Surrey  
Rock Hill, SC

17) Red Moon  
2136 Olde Creek Rd  
Rock Hill SC 29732

18) Chip Rollings  
2153 Olde Creek Rd  
Rock Hill SC. 29732

19) Kathy Dorton  
2156 Olde Creek Rd.  
Rock Hill, SC 29732

(20) Edward Manley  
2240 Olde Creek Rd.  
Rock Hill, SC 29732  
803-329-4989

(21) William Brinson  
2258 Olde Creek Rd  
Rock Hill, SC 29732  
803 325 2296

(22) Barry Broome  
2182 High Pines Rd  
RH SC 29732  
303-327-2678

(23) Richard D. Hinson  
~~2197 Olde Creek Rd~~  
Rock Hill SC 29732

(24) Otis Driggers  
669 Victoria Drive  
Rock Hill, SC 29732

(25) Joan Sullivan  
668 Victoria Dr.  
Rock Hill SC 29732

(26) Michael Fowler  
643 Victoria Dr Ext  
Rock Hill SC 29732

(27) Laura Fowler  
643 Victoria Dr. Ext.  
Rock Hill, SC 29732

(28) Michael A. La  
642 Victoria Dr. Ext.  
Rock Hill, SC 29732

(29) Lowell Thomas  
2193 Olde Creek Rd  
Rock Hill SC 29732  
803-817-1873

(30) Essmaeil Maghsoud  
2181 Olde Creek Rd  
Rock Hill, SC 29732  
803-328-8919